

SolarWinds for Government: Security, Simplicity, and Scalability to Support Your Mission

At SolarWinds, we have a focused mission to help our customers accelerate their business transformation through solutions designed to be simple, powerful, and secure for their on-prem, hybrid, and multi-cloud environments. Recently, we have made significant investments in our software build processes and security policies to align with federal requirements. Across our entire portfolio, we know you'll find offerings designed with government needs in mind – regardless of whether you're on-prem, hybrid, or in the cloud.

COMPLIANCE AND SECURITY BEST PRACTICES BUILT TO SUPPORT YOUR MISSION

Information has never been as critical an asset for organizations as it is today. And in today's threat landscape, cyberattacks are constant, sophisticated, increasingly widespread, and enacted by highly resourced threat actors. Securing information and the systems enabling it must be a top priority for all IT providers.

For our large government and public sector clients, we are currently working to have our products adhere to the NIST® Secure Software Development Framework (SSDF) and the Enduring Security Framework (ESF). Additionally, we are taking the zero-trust maturity model prescribed by the Cybersecurity and Infrastructure Security Agency (CISA) a step further with an assumed-breach approach.

The following is an overview of our security initiatives:

Federal Guidance for Secure Software Development

- We are currently in the process of comparing our existing policies to ESF and SSDF frameworks, updating them as needed to better adhere to them.
- We will publish our adherence verification in our online Trust Center when complete.

Secure by Design

- We are Secure by Design, a guiding set of principles we follow for developing software secure from the ground up for ourselves and our customers.
- We are advancing our security and build processes to be industry leaders. At the core of this initiative is a Next-Generation Build System, which employs a triple-verification process for software build and deployment.
- We employ active red-teaming and penetration testing.

Assume Breach

- We work from an assume breach mindset to be proactive and prepared for a breach.
- We help organizations identify and address gaps in the detection of attacks through this model.
- We can partner with you for response to an attack or penetration, as well as the recovery from an attack, or prevention of future attacks or breaches.

SOLARWINDS IS WITH YOU EVERY STEP OF THE WAY

Through the SolarWinds Help Desk and a partnership with Monalytic, a SolarWinds company, you have 24/7 access to experts who can help address issues and answer questions.

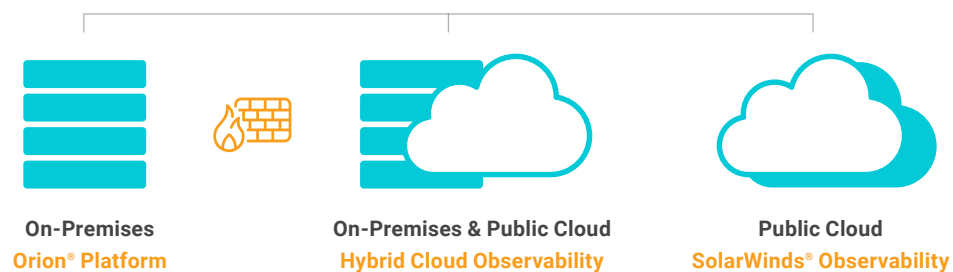
MONALYTIC

- SolarWinds in-house professional service and support team.
- Experts can help you deploy and maximize the utility of our software.
- Can provide a contractor who sits in your environment for immediate assistance.

SOLARWINDS HELP DESK

- Available wherever you need them, online or by mobile application.
- 24/7 support for questions, concerns, and troubleshooting.

No matter where you are on your journey—from on-premises to hybrid cloud, to fully cloud-native—we can help simplify the growing complexity of IT.



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